Claims Information for Personal Automobile and Residential Property January 1 through December 31, 2013

Instructions:

- 1. Insurers who write personal automobile insurance or residential property insurance in the state of Texas must respond to this portion of the call.
- 2. Report aggregate personal automobile insurance and residential property insurance claims information for the period January 1, 2013, through December 31, 2013.
- 3. Insurers must include the number of claims:
 - a. carrying over from the reporting period immediately preceding the current reporting period,
 - b. filed during the reporting period,
 - c. pending on the last day of the reporting period, including pending litigation,
 - d. closed with payment during the reporting period, and
 - e. closed without payment during the reporting period.
- 4. Report claims on an annual basis broken down by quarter.

This call will be issued on an annual basis only, and will be due approximately 45 days after the end of the calendar year.

Direct questions concerning this call to Julie Jones, Texas Department of Insurance, phone: 512-475-3030, fax: 512-463-6122 email: julie.jones@tdi.texas.gov.

The forms for the Quarterly Call for Experience are available on the Internet at www.tdi.texas.gov.